



Cumberland Valley School of Music

... performance begins here

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Paula B. Hepfer, Executive Director

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To Whom It May Concern,

I have known Mark Miller and worked along side him for over 20 years at Cumberland Valley School of Music. He is a multi-talented man and serves many functions at the school.

He is a guitar instructor, teaching individual lessons to students ages 7 through senior citizens and teaches a beginning guitar class to teens and adults, He teaches an audio recording class and conceived of and ran a summer Rock Camp for teenagers. Mark is one of our finest teachers and maintains a high retention rate of his students. In his role as teacher, he successfully leads, advises, encourages, nurtures, and mentors people. He is well liked as not only because he is an excellent guitarist and musician, but because he also has an ability to organize the information he gives to students in a logical attainable manner, perceiving the learning styles and needs of his students enabling them to be successful.

As a performer, we have sent Mark to represent CVSM many times, meeting the public on our behalf. He is always well received.

He has worked in our office doing general office work and scheduling gigs for CVSM faculty members and students. Having learned from the inside how CVSM does business, Mark designed a software program (Concerto) based on Access that we use for registration, billing students, tracking donations and tickets sales for our special events. The creation of this soft ware illustrates his ability to analyze data, arrange function, assemble and build the product, calculate and manipulate numbers as he did this necessarily precise work.

Although he no longer works for us in the office, he regularly volunteers his expertise particularly in the area of IT management and instruction for our staff demonstrating his willingness to help people. Mark is clearly an immensely creative, intelligent individual. His diverse skill set and quiet, friendly manner has certainly added to the success of CVSM and improved our ability to serve our community. I highly recommend him.

Sincerely,

Paula B. Hepfer
Executive Director